



Environmental Policy and Commitments



Our Company-Wide Approach to Environmental Sustainability

United States Department of Health and Human Services Net Zero Pledge

In 2022, Elevance Health became an initial signatory of the U.S. Department of Health and Human Services (HHS) [Health Sector Climate Pledge](#), focused on direct operations reducing our emissions by 50% by 2030 and achieving net zero emissions by 2050. We are confident in our ability to achieve net zero, having met our [100% renewable electricity goal](#) four years ahead of schedule in 2021.

Greenhouse Gas (GHG) Accounting and Reporting

- Conduct an annual GHG accounting practice with third-party assurance in accordance with the ISO14064-3 standard.
- Results are reported to stakeholders via our Task Force on Climate-Related Financial Disclosures (TCFD) aligned reporting and Carbon Disclosure Project (CDP).

Energy and Water Use

- Reduce our energy and water use through efficiency initiatives, including LED lighting retrofits, advanced HVAC controls, Xeriscape, and data-center optimization.
- Continually track and benchmark all self-managed offices and data centers in ENERGY STAR® Portfolio Manager.
- Procure 100% renewable electricity for all our offices through power-purchase agreements or onsite installations.
- Remain committed to the global corporate renewable energy initiative known as RE100.

Supply Chain

- Survey, assess, and engage with supply-chain partners for environmental, social, and governance (ESG) performance.
- Engage with high-spend suppliers on setting their own scope I and II science-based-aligned GHG emissions reduction targets. Our supplier sustainability standards can be found [here](#).

Waste Management

We aim to reduce landfilled/incinerated materials by promoting waste-management best practices across our sites to maximize diversion from landfill/incineration, dispose of our waste responsibly, and reduce overall waste. These efforts include:

- **Paper Stewardship:** Focus on source-reduction opportunities via paperless technology initiatives and strategies that engage associates, providers, and customers. Upon request, require major paper suppliers to document the sustainability of fiber sources and production techniques through credible, independent third-party certification programs.
- **Disposal Practices:** Partner with an electronic waste hauler that follows internationally recognized, responsible disposal practices with strong chains of custody, including e-Stewards and WEEELABEX.
- **Composting:** Offer commercial composting in major offices where hauler services are available.

Reduced Business Travel

- Improve the average fuel efficiency, in miles per gallon, of company-owned vehicles by 5% year-over-year from a 2019 baseline.
- Replace vehicles at the end of their useful lives with more efficient models, including hybrids and electric vehicles where feasible.
- Continue to improve and assess our policy as market efficiency standards progress.
- Offer video technology to encourage virtual meetings rather than those that involve travel.
- Maintain a strict travel-approval policy based on business necessity.

Alternative Associate Commuting

- Reduce our GHG footprint by promoting the use of low-carbon modes of commuting (ride sharing, public transportation, and biking) by our associates.
- Provide electric vehicle charging stations at all major self-managed office locations.
- Support a robust work-at-home program.

Investments

- Engage with appointed investment managers to ensure alignment with our values and long-term sustainability goals.
- Assess and monitor the general account for substantive climate-related risks and opportunities.
- Elevate identified, substantive risks to the Enterprise Risk Committee as part of the enterprise risk management process.
- Develop and implement a long-term transition plan for the general account in line with net zero by 2050.

Climate Resiliency

- Support members and communities impacted by climate-related events, like securing battery-powered, portable power stations for those reliant on electricity-dependent durable medical equipment (DME) and assistive technology, such as ventilators, oxygen concentrators, and infusion pumps.
- Help providers and members obtain early prescription refills, replacement of DME, or supplies, and waive notification time limits for medical necessity review.

Health and Safety

We are committed to providing a safe and healthy working environment for our associates. Components of our Global Health and Safety Management System include:

- Making an Occupational Safety and Health (OSH) manual available to all associates on the Elevance Health intranet site.
- Maintaining a 24-hour global operations center, to which associates can report security and safety concerns via email or a toll-free number.
- Overseeing a threat-management program that uses a multidisciplinary approach to investigate, assess, respond to, and mitigate potentially threatening situations.
- Administering training for associates on hostile intruder situations, workplace safety, workplace violence prevention, de-escalation strategies, and safety tips for in-home workers. Offering specialized training about bloodborne pathogens to associates working in clinical settings, for example, or vehicle safety to associates operating fleet vehicles.
- Providing associates with resources and actions to prepare for and respond to emergency situations, including natural and climate-related disasters.
- Conducting site hazard and Indoor Environmental Quality (IEQ) assessments, including air quality testing.
- Disclosing the total recordable incident rate (TRIR) annually among United States-based associates.

- Completing an annual review of our Compliance Risk Register to capture and identify emerging regulations, changes to existing regulations, and business changes for applicability. Developing enterprise-level strategies to drive and sustain our compliance efforts.

Certified Buildings

- Ensure certified, healthy, sustainable workplaces for all major renovations and new construction at Elevance Health.
- Leverage the Leadership in Energy and Environmental Design and put (LEED), Fitwel, and ENERGY STAR® certification programs for self-managed offices larger than 50,000 square feet.

Governance

The Governance Committee oversees climate-related issues. The directors, who have ESG experience, contribute to the Board's understanding of such matters and practices. The Committee monitors Elevance Health's environmental sustainability initiatives and performance, while our Chief Sustainability Officer (CSO) updates the Governance Committee twice annually on ESG matters.