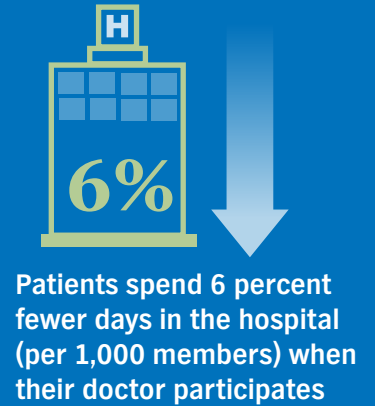
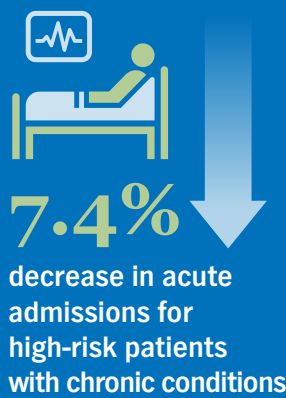


Enhanced Personal Health Care proves access, affordability, and quality of care go hand-in-hand

Impact to Providers

The Enhanced Personal Health Care program empowers doctors with tools to help coordinate the care of their patients.



Impact to Consumers

The Enhanced Personal Health Care Program has been proven to improve a patient's access to care and the quality of care they receive.

4.6M
patients reached
since 2012, and it's growing

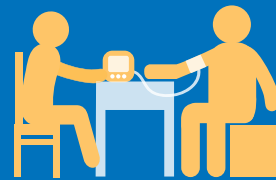


Percentage point increase
in the number
of patients who
said they were
"always" able
to access
urgent care
services



5 percentage
point increase
in the number of
members who
said they felt
their doctor....

**"...always
listened to
them with
respect"**



Impact to the Health Care System

Enhanced Personal Health Care is driving value in the health care system.

