

# Sustainability Accounting Standards Board (SASB)

Topic	Disclosure	Description	2023
Professional and Commercial Services			
Professional Integrity	SV-PS-510a.1	Description of approach to ensuring professional integrity	<a href="#">Please see Corporate Governance, Business Ethics, Responsible AI, Cybersecurity &amp; Privacy</a>
Workforce Diversity & Engagement	SV-PS-330a.1	Percentage of gender and racial/ethnic group representation for (1) executive management and (2) all other employees	<a href="#">Please see the EEO-1 Table</a>
	SV-PS-330a.2	(1) Voluntary and (2) involuntary turnover rate for employees	<a href="#">Please see the Performance Tables</a>
	SV-PS-330a.3	Employee engagement as a percentage	<a href="#">Please see the Performance Tables</a>
Health Care Delivery			
Energy Management	HC-DY-130a.1	(1) Total energy consumed (2) Percentage grid electricity (3) Percentage renewable	<a href="#">Please see the Performance Tables</a>
Managed Care			
Activity Metrics	HC-MC-000-A	Number of enrollees by plan type	<a href="#">For medical membership, please see the Form 10-K (pg. 48).</a>

# Sustainability Accounting Standards Board (SASB) (continued)

Topic	Disclosure	Description	2023
Managed Care			
Customer Privacy & Technology Standards	HC-MC-230a.1	Description of policies and practices to secure customers' personal health data records and other personal data	<a href="#">Please see the Information and Data Security webpage</a> and <a href="#">Form 10-K (pg. 38)</a> .
	HC-MC-230a.2	(1) Number of data breaches, (2) percentage involving (a) personal data only and (b) personal health data, (3) number of customers affected in each category, (a) personal data only and (b) personal health data	Elevance Health reports data breaches to the U.S. Department of Health and Human Services ("HHS"), Office for Civil Rights ("OCR"). <a href="#">Please refer to the HHS OCR website.</a>
Access to Coverage	HC-MC-240a.1	Percentage of total health care insurance premiums spent directly on medical claims and efforts to improve the quality of care	87%
	HC-MC-240a.4	Description of policies and practices regarding customer access to coverage	<a href="#">Please see the Form 10-K.</a>
Plan Performance	HC-MC-250a.2	Enrollee retention rate by plan type	<a href="#">Please see the Form 10-K.</a>
	HC-MC-250a.5	Description of plan performance and ratings for offered plan types, by region	<a href="#">Please see NCQA.</a>
Improved Outcomes	HC-MC-260a.4	Discussion of initiatives and programs to maintain and improve enrollee health	<a href="#">Please see the Advancing Health Together report.</a>